

Case Study

DTP

Luminus Group

Review of Asset Management Strategy and Action Plan

Luminus Group started in 2000, with the large-scale purchase of homes from Huntingdonshire District Council. Today it serves more than 45,000 people, in 7,500 homes throughout the east of England.

Objective and approach

DTP was asked to undertake a review of Luminus' Asset Management Strategy (AMS) and associated Action Plan. The purpose of the project was to provide external critical challenge to the AMS, to ensure it is 'fit for purpose', and to provide intelligence on best practice in this field from elsewhere in the sector.

DTP consultants undertook a desktop review of the two documents, following a telephone briefing with the Executive Director (Operations), giving detailed feedback on where the documents could be improved, and examples of what other providers were doing. A particular focus was placed on regulatory compliance.

What we achieved

Luminus welcomed the challenge and feedback, and thanked DTP for their excellent work. The comments were judged to be very helpful.

All the objectives of the project were met in full.



The service was fast, friendly, efficient and competitively priced. We were very pleased with the work of DTP and would be happy to commission them again on other projects.

Nigel Finney, Executive Director (Operations)

A different perspective