

# Case Study

DTP

## Longhurst Group

### IDA preparation support

Longhurst Group operates in more than 45 local authority areas across the Midlands and East of England. It owns and manages more than 19,000 homes.



#### Objective

Longhurst Group commissioned DTP to help them prepare for an In-Depth Assessment (IDA) from the HCA (housing regulator).

#### How did we do it?

The support included the following activities:

- Document review, feedback on 'fitness' of documents, gaps in assurance and highlighting of potential areas of focus in an IDA
- Board/Committee briefings on IDA
- Observation of Group Board and Audit Committee meetings
- A range of on-site work including individual coaching, mock interviews, examination of the assets and liabilities register, and key decision tracking

- Regular client liaison and feedback to ensure learning was understood and incorporated into preparation for the actual IDA

DTP also provided advice and assistance to the senior team in terms of their approach to the IDA, presentation of the Group's activities, and the level of detail and weight which should be given to key issues.

#### What we achieved

Longhurst Group underwent its IDA during January/February 2017; the Longhurst team felt it went very well, that both Board and Executive were very well prepared, and that as a result of the DTP support, they were able to present the organisation in the best possible way to the regulator. Longhurst retained its G1 V1 rating.

DTP supported Longhurst in their preparation for an IDA by working with us and the business, proportionately and methodically. They helped to focus the team on likely topics to be discussed and provided some useful insight and feedback. They were incredibly helpful, supportive and responsive and I would highly recommend using them.

*Julie Doyle, Group Chief Executive*

A different perspective