

Case Study

DTP

Worcester City Council

Facilitated workshop

Objective

The aim of the project was to provide expert facilitation of a workshop for the management team of Worcester CC's Strategic Housing Service. The purpose of the workshop was to work through a series of existing workstreams, review and prioritise them, and create a new action plan for delivery.

What we did

Prior to the workshop, our consultant reviewed a number of existing documents and provided 'critical friend' advice by way of a brief written report. We also met with the senior team the day before to run through the format.

On the day, we delivered a comprehensive full day workshop, led by a strategic housing expert, which resulted in all the

desired outcomes. An action plan was created on the day by the in-house team. We followed up on the workshop with a written report summarising the key issues being faced by the Strategic Housing Service at Worcester CC and our recommendations for addressing them.

What we achieved

The project achieved all of its outcomes, and Worcester CC commented that DTP had been a pleasure to work with, and our expertise and guidance in the workshop invaluable.



The brief for this piece of work was to help our service team define and prioritise a number of overlapping projects, building on existing plans and strategies and taking into account emerging challenges.

The consultant provided by DTP prepared well, engaged with our people, and was able to both facilitate discussion and provide challenge appropriately. DTP worked with us to scope out the day and then delivered an excellent piece of work including an insightful final report.

David Sutton, Deputy Director (Commissioning and Transformation)

A different perspective