

# Case Study

DTP

BPHA

## IDA preparation support

bpha is a housing association with more than 18,000 homes in Cambridgeshire, Northamptonshire and beyond. It employs more than 350 staff.



### Objective

bpha commissioned DTP to help it prepare for an In-Depth Assessment (IDA) from the HCA (housing regulator).

### What we did

The support included the following activities:

- Document review, feedback on 'fitness' of documents, gaps in assurance and highlighting of potential areas of focus in an IDA
- Board/Committee briefings on IDA
- Observation of Group Board and Audit Committee meetings
- Review of 'storyboards' and corporate information
- A range of on-site work including individual coaching, mock interviews, and examination of the Assets and Liabilities register

- Regular client liaison and feedback, to ensure learning was understood and incorporated into preparation for the actual IDA.

DTP also provided advice and assistance to its senior team in terms of its approach to the IDA, presentation of the Group's activities, and the level of detail and weight which should be given to key issues. The support was undertaken in a collaborative and iterative way, with a partnership approach.

### What we achieved

bpha underwent its IDA during July 2017. The assessment went very well from bpha's perspective; positive feedback was received from the HCA, and as a result, bpha retained its G1 V1 status. bpha felt that both Board and Executive were very well prepared, and that as a result of DTP's support, was able to present the organisation in the best possible way to the regulator.

*We believed bpha was in good shape for its IDA...but we had never had one before! Working with DTP helped build our confidence and ensured we understood the process so when it came to crunch, we just got on with meeting the requirements with a minimum of fuss. They were highly professional and a great group of people to work with.*

**Kevin Bolt, Chief Executive, bpha**

A different perspective