**Case Study**

**Objective**

bpha commissioned DTP to help it prepare for an In-Depth Assessment (IDA) from the HCA (housing regulator).

**What we did**

The support included the following activities:

- Document review, feedback on ‘fitness’ of documents, gaps in assurance and highlighting of potential areas of focus in an IDA
- Board/Committee briefings on IDA
- Observation of Group Board and Audit Committee meetings
- Review of ‘storyboards’ and corporate information
- A range of on-site work including individual coaching, mock interviews, and examination of the Assets and Liabilities register

**What we achieved**

bpha underwent its IDA during July 2017. The assessment went very well from bpha’s perspective; positive feedback was received from the HCA, and as a result, bpha retained its G1 V1 status. bpha felt that both Board and Executive were very well prepared, and that as a result of DTP’s support, was able to present the organisation in the best possible way to the regulator.

_We believed bpha was in good shape for its IDA…but we had never had one before! Working with DTP helped build our confidence and ensured we understood the process so when it came to crunch, we just got on with meeting the requirements with a minimum of fuss. They were highly professional and a great group of people to work with._

_ Kevin Bolt, Chief Executive, bpha_