

Case Study

Mosscares St Vincent's

DTP

IDA preparation support

Mosscares St Vincent's (MSV) is a North West-based housing association with more than 8,000 homes stretching from West Yorkshire to Warrington.



Objective

MSV commissioned DTP to help them prepare for an In-Depth Assessment (IDA) from the Regulator of Social Housing. MSV had carried out considerable preparation and felt in good shape, but asked DTP for professional support and advice.

What we did

Our support included the following activities:

- Document review, feedback on 'fitness' of documents, gaps in assurance and highlighting of potential areas of focus in an IDA
- Board and Executive briefing on IDA
- Creation of 'storyboards' and corporate information
- Interview preparation and coaching for Chairs and Executive

- Regular client liaison and feedback, to ensure learning was understood and incorporated into preparation for the actual IDA.

DTP also provided advice and assistance on the presentation of stress testing and mitigations, in the form of a resilience plan. The support was undertaken in a collaborative and iterative way, with a partnership approach.

What we achieved

MSV underwent its IDA immediately following the period of our support. The assessment went very well from MSV's perspective, and as a result MSV retained its G1 V1 status. MSV felt that both Board and Executive were very well prepared, and that as a result of DTP's support, were able to present the organisation in the best possible way to the regulator.

MSV had a successful first year post-merger, and we had prepared for an IDA one year on. We asked DTP to provide feedback on our documents, having worked with them on other projects leading up to and following the merger. As always, we received a first class professional service, with excellent support and advice from Sam McGrady.

Charlie Norman, Group Chief Executive, MSV

A different perspective