

# Case Study

DTP

Torus Group

## Asset Compliance ‘Safety Plus’ Assessment

Torus Group own and manage 40,000 homes across the North West of England.

### Objective

To support Torus to undertake a comprehensive ‘safety plus’ self-assessment of asset compliance. This was to establish if Torus policies and processes around the six areas of asset Health & Safety (namely: Gas, Electric, Water, Fire, Asbestos and Lifting equipment) met the legal and regulatory minimum requirements, and identify any gaps and outline areas where the current approach exceeded the minimum requirements.



### What we did

We undertook a desktop review of relevant documentation, including policies, procedures, KPIs etc. This was followed up with a series of onsite interviews with key staff and some sample testing of the systems and processes.

### What we achieved

We provided Torus with a base position of what the current regulatory and legal obligations are in relation to Asset Health and Safety, and assurance that these are being met. We identified areas where the current approach exceeds the minimum legal and regulatory minimum and provided recommendations of where they could improve.

We commissioned DTP to support us with a self-assessment of our asset compliance obligations, and review if our current processes and practices were compliant. We wanted a self-assessment against all of the recommendations from all public reports to help us define our ‘safety plus’ approach. The process was thorough, and Paul’s (Warburton) technical knowledge was comprehensive. We were extremely happy with the report received. It was clear and the quality was impressive. This was well received by the Executive team and they were supportive of the recommendations within it. The report allowed us to refocus our base position on asset compliance and supported our decisions on the service offer going forward. As an aside, I would also add that my team have all been extremely complimentary and enjoyed working with Paul – thank you

***Carl Talbot Davies, Group Head of Asset Compliance***

A different perspective